



Tel: 01392 213217

Privacy Policy

The League of Extraordinary Stylists Limited ("We") are committed to protecting and respecting your privacy. The data protection law changed on the 25th May 2018 and is now known as the "General Data Protection Regulation" (GDPR). This privacy policy explains your rights under the new law.

This policy (together with our terms of use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

Our privacy policy relates only to information that we obtain from you.

Information

The type of information we will collect about you includes:

- Your name and address
- Your phone number and e-mail address
- The information included in any documents you complete or online services to which you subscribe
- Details about the services you specifically request; and
- Information you complete in relation to our client surveys.

We will never collect sensitive information about you without your explicit consent.

Any information that we collect about you is stored electronically on our database. It may also be printed and stored in our filing system.

Cookies

We may obtain information about your general internet usage by using a cookie file which is stored on your browser or the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. The cookies we use are "analytical" cookies. They allow us to recognise and count the number of visitors and to see how visitors move around the site when they are using it. This helps us to improve the way our website works, for example by ensuring that users are finding what they are looking for easily. Some of the cookies we use are essential for the site to operate.

If you register with us or if you continue to use our site, you agree to our use of cookies.

You can block cookies by activating the setting on your browser which allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site. Unless you have

adjusted your browser setting so that it will refuse cookies, our system will issue cookies as soon you visit our site.

Use

The information you provide to us when using this Website will be processed for the following reasons:

- To administer your user account with us
- To process any request for services, advice or information supplied by us
- To customise this Website according to your interests
- To comply with our statutory and regulatory obligations and
- To process any application made by you for a position with us

Additionally, we may contact you from time to time by post, email and/or telephone to notify you of our bulletins, information packs and services. If you do not wish to receive additional information from us, you can let us know by checking the appropriate box on the new in-salon account registration form or by e-mailing: Front-of-House@TheLXS.com. Your marketing and contact preferences can also be updated/amended at any time.

We will keep your personal information confidential except to the extent that we are compelled to disclose it by law (for example where fraud or other crime is involved) or to comply with an instruction of a regulatory body of competent jurisdiction. From time to time we may be called upon to demonstrate our maintenance of certain professional standards as set by appropriate authorities and/or to satisfy our auditors and/or to comply with regulations in relation to money laundering or other statutory requirements. If you do not consent to our production of your details for this purpose only as an exception to our duty of confidentiality, you can let us know by checking the appropriate box on the new account registration form.

We will keep your personal information confidential except to the extent that we are compelled to disclose it by law (for example where fraud or other crime is involved) or to comply with an instruction of a regulatory body of competent jurisdiction. From time to time we may be called upon to demonstrate our maintenance of certain professional standards as set by appropriate authorities and/or to satisfy our auditors and/or to comply with regulations in relation to money laundering or other statutory requirements. If you do not consent to our production of your details for this purpose only as an exception to our duty of confidentiality, you can let us know by checking the appropriate box on the new account registration form.

Disclosure of your information

We may disclose your personal information to any member of our group, which means our subsidiaries, any ultimate holding company or its subsidiaries, as defined in section 1159 of the UK Companies Act 2006.

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If the business or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking the relevant boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at: info@salontracker.co.uk.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

If you believe that the information we hold about you is inaccurate, write to us at the above address or email: Front-of-House@TheLXS.com

Data Protection

To comply with GDPR, we adhere to strict security procedures. The personal information which we hold will be held securely to ensure no unauthorised disclosure or access. When you register for a user account with us you will be required to adhere to the security provisions set out in our terms and conditions.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Access to information

The GDPR law gives you the right to access information held about you. Your right of access can be exercised at any time, should you wish to view the information we hold about you and how this was obtained. You also have the right to object the use of your personal data or ask us to delete your data at any time. This is in compliance with your right to be forgotten, with the exception of certain reasons where we have to obtain data for legal and accountancy purposes.

Changes

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to:

Front-of-House@TheLXS.com